



ritwikdhandhi.com  
dhandhiritwik@gmail.com  
+1 519-722-8568

## EXPERIENCE

### University Of Waterloo

#### Coordinator, Services and Operations

Feb 2023 - March 2024

Collaborated with developers to implement user experience improvements to the organization-wide Mercury management program. Served as the key liaison between the marketing and the operations teams to develop a cohesive brand strategy.

#### Graphic Designer

Jan 2022 - Aug 2022

Spearheaded the development of an organization-wide brand redesign by creating and testing mockups, using focus groups and surveys to capture and implement user feedback.

### Ontario Ministry of Labour, Immigration and Skills Development

#### Project and Communications Intern

Jan 2020 - Apr 2020

Spearheaded the team's transition to Figma as the primary wire framing platform through a series of workshops and presentations to equip team members and partners for seamless adoption.

## EDUCATION

### University Of Waterloo

#### BA, Honours English Literature and Rhetoric

#### Minor Digital Arts and Communication

2017 - 2022 | Co-op | Creative Writing Specialization

#### Google UX Design Professional Certificate

2024 | Coursera

## SKILLS

Programs

**Figma**   **Sketch**   **Adobe CC**   **Spline 3D**

Conceptual

**Visual & User-Focused Design**   **Prototyping**   **Cross-Functional Collaboration**

**Brand Identity**   **UX/UI Design Systems**   **Detail-Oriented Implementation**

